



OPENING ACCOUNT SEMI – REMOTELY – EASY AND CONVENIENT

for Ukrainian citizens

YOUR STEPS:

- ◆ Please fill in the [application](#) in Luminor webpage (in Russian) or Download the Customer data [form](#) and save it in pdf-format after filling it in (in English). Send this form and attached copy of your passport to e-mail address paraiskos@luminorgroup.com.
- ◆ Be sure to provide the correct phone number.
- ◆ After receiving your form, we will contact you by phone and arrange a time when you can come to the bank branch to sign the account opening documents.
- ◆ Have your ID with you.

⇓ **Account opening and code generator are issued free of charge!**

⇓ **You will find the opening hours of customer service centers below.**

Choose the daily service package that suits your needs the best:

The **Daily service package** meets the minimum daily banking needs:

- ◆ Unlimited account management.
- ◆ Unlimited Euro Payments within bank, to Lithuania and to other Single Euro Payments Area (SEPA) member states, including payments for services, shopping at e-stores and payment of all-type e-invoices.
- ◆ Free transfers to Ukraine**.
- ◆ Visa Debit card with which you can withdraw up to 600 EUR per month free of charge at Luminor and Medus ATMs.
- ◆ Add your card to Apple Pay or Google Pay wallets.

The first 3 months Daily service package is free.
After 3 months price will be **2 EUR per month**.

The **Luminor Black** service package is perfect for those who value a sense of flexibility and convenience. By selecting this package, you will be able to:

- ◆ Withdraw cash up to 600 EUR per month free of charge at Luminor ATMs in the Baltic Countries and Medus ATMs in Lithuania.
- ◆ Free cash up to 400 EUR per month at all other ATMs worldwide.
- ◆ Travel insurance is valid in Lithuania and abroad for you and your family.*
- ◆ Unlimited Euro Payments within bank, to Lithuania and to other Single Euro Payments Area (SEPA) member states, including payments for services, shopping at e-stores and payment of all-type e-invoices.
- ◆ Free transfers to Ukraine**.
- ◆ Have as many accounts as you need for free.
- ◆ Add your card to Apple Pay or Google Pay wallets.

The first 3 months Luminor Black package is free.
After 3 months price will be **5.5 EUR per month**.

* Insurance is valid when traveling to a country that does not currently have a military status. Customer has to make sure the trip starts and ends in Lithuania. If customer goes to live in another country, travel insurance will no longer be valid. The starting and ending point of the trip is the country of Lithuania or another place of permanent residence of the insured.

** until further notice

Customer service centers and their opening hours:

Address	Working hours
Aukštaičių g. 7, Vilnius	Mon-Thu 09:00-18:00, Fri 09:00-17:00, Sat 10:00-16:00
Konstitucijos pr. 21A, Vilnius	Mon-Thu 09:00-18:00, Fri 09:00-16:30
Karaliaus Mindaugo pr. 38, Kaunas	Mon-Thu 08:00-17:00, Fri 08:00-16:00
Savanorių pr. 349, Kaunas	Mon-Thu 08:00-17:00, Fri 08:00-16:00
Liepų g. 10, Klaipėda	Mon-Thu 08:00-17:00, Fri 08:00-16:00
Aido g. 8, Šiauliai	Mon-Sun 10:00-21:00
J.Urbšio g. 1, Panevėžys	Mon-Thu 09:00-18:00, Fri 09:00-17:00
Naujoji g. 3, Alytus	Mon-Thu 08:00-13:00, 14:00-17:00, Fri 08:00-13:00, 14:00-16:00

WE ARE HERE FOR YOU 